



RESPONSE: Hurricane Relief to Help Families Impacted

We're here and ready to support our members who have been impacted by Hurricane Harvey and Hurricane Irma.

Our thoughts are with you and your families as you all recover from the aftermath of the storm. Know that we stand beside you, and truly understand the stress you may be experiencing as you rebuild your community.

CBI Federal Credit Union is committed to doing what we can to help you recover and rebuild. We understand the severity of the storms and we would like to offer some Financial Assistance Information.

- Request to skip your loan payment as a one-month deferral. We require a letter of explanation.
- Request that we increase your Credit Card credit limit temporarily (10 days maximum)
- Waive any late fees on our side for loan payments delayed due to the storm
- Waive VISA late fees for payments delayed due to the storm

We are working on putting some programs in place to assist you. To take advantage of these offers above we need to hear from you by September 30, 2017.

FEMA Declared Disaster Counties

TEXAS: Aransas, Austin, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller, Wharton.

FLORIDA: Broward, Charlotte, Clay, Collier, Duval, Flagler, Hillsborough, Lee, Manatee, Miami-Dade, Monroe, Palm Beach, Pinellas, Putnam, Sarasota, St. Johns.

For emergency resources and information visit FEMA's resource page
<https://www.fema.gov/>